

Date: January 2012

Alpermann + Velte Electronic Engineering

As an IABM Member, we are committed to conducting our business in line with the IABM's Business Standard:

- 1 **COMPANY STANDARD**
We demonstrate integrity and professionalism in our operations, management and governance.
- 2 **CUSTOMER STANDARD**
We deliver high standards of customer care and service.
- 3 **PEOPLE STANDARD**
We respect our staff and adopt policies which reflect good practice in human resource management.
- 4 **PRODUCT AND SERVICE STANDARD**
We produce products and supply services which perform to our published specification or contracted standard and are consistent with marketing materials, quotations or tenders associated with them.
- 5 **ENVIRONMENTAL STANDARD**
We recognise our corporate obligation to minimize our environmental footprint.
- 6 **ETHICAL STANDARD**
We behave in an ethical manner and demonstrate integrity in our commercial activities.
- 7 **COMPETITION STANDARD**
We treat our competitors with courtesy and respect.
- 8 **COMMUNITY STANDARD**
We participate in our industry community in a positive and constructive manner.

Signed: 
(On behalf of the IABM)